

GRI Content Index

This CSR site was prepared by making reference to the GRI standards (2016).

* Refer to the GRI standards (2018) for 303: Water and Effluents and 403: Occupational Health and Safety.

Disclosure		Location
102: General Disclosures (2016)		
102-1	Name of the organization	Basic Data
102-2	Activities, brands, products, and services	Basic Data
102-3	Location of headquarters	Basic Data
102-4	Location of operations	Basic Data
102-5	Ownership and legal form	Basic Data
102-6	Markets served	Basic Data
102-7	Scale of the organization	Basic Data
102-8	Information on employees and other workers	Basic Data
102-9	Supply chain	Business and CSR
		Basic Data
102-10	Significant changes to the organization and its supply chain	Basic Data
102-11	Precautionary Principle or approach	Risk Management
		Responses to climate change
		Use resources appropriately and prevent pollution
102-12	External initiatives	Responses to climate change
102-13	Membership of associations	—
102-14	Statement from senior decision-maker	Message from the CSR Committee Chairman
102-15	Key impacts, risks, and opportunities	CSR Management
		Responses to climate change
102-16	Values, principles, standards, and norms of behavior	CSR Management
		Compliance
102-17	Mechanisms for advice and concerns about ethics	Human Rights
		Corporate Governance
		Compliance
102-18	Governance structure	CSR Management
		Corporate Governance
102-19	Delegating authority	CSR Management
		Corporate Governance
102-20	Executive-level responsibility for economic, environmental, and social topics	CSR Management
		Corporate Governance

102-21	Consulting stakeholders on economic, environmental, and social topics	—
102-22	Composition of the highest governance body and its committees	Corporate Governance
		Corporate Governance Report
102-23	Chair of the highest governance body	List of Officers
102-24	Nominating and selecting the highest governance body	Corporate Governance
		Corporate Governance Report
102-25	Conflicts of interest	Corporate Governance
102-26	Role of highest governance body in setting purpose, values, and strategy	CSR Management
102-27	Collective knowledge of highest governance body	—
102-28	Evaluating the highest governance body's performance	Corporate Governance
102-29	Identifying and managing economic, environmental, and social impacts	Risk Management
102-30	Effectiveness of risk management processes	Risk Management
102-31	Review of economic, environmental, and social topics	Risk Management
102-32	Highest governance body's role in sustainability reporting	—
102-33	Communicating critical concerns	Risk Management
102-34	Nature and total number of critical concerns	—
102-35	Remuneration policies	Corporate Governance
		Corporate Governance Report
102-36	Process for determining remuneration	Corporate Governance
		Corporate Governance Report
102-37	Stakeholders' involvement in remuneration	—
102-38	Annual total compensation ratio	—
102-39	Percentage increase in annual total compensation ratio	—
102-40	List of stakeholder groups	CSR Management
102-41	Collective bargaining agreements	Create fair and meaningful workplaces
102-42	Identifying and selecting stakeholders	CSR Management
102-43	Approach to stakeholder engagement	CSR Management
102-44	Key topics and concerns raised	CSR Management
102-45	Entities included in the consolidated financial statements	Basic Data
102-46	Defining report content and topic Boundaries	Editorial Policy
102-47	List of material topics	CSR Management
102-48	Restatements of information	—
102-49	Changes in reporting	Editorial Policy
102-50	Reporting period	Editorial Policy
102-51	Date of most recent report	Editorial Policy

102-52	Reporting cycle	Editorial Policy
102-53	Contact point for questions regarding the report	Editorial Policy
102-54	Claims of reporting in accordance with the GRI Standards	GRI content Index
102-55	GRI content Index	GRI content Index
102-56	External assurance	—
Material topics		
103-1	Explanation of the material topic and its Boundary	CSR Management
103-2	The management approach and its components	Enhance environmental management
		Responses to climate change
		Use water resources efficiently
		Show consideration for biodiversity
		Use resources appropriately and prevent pollution
		Raise safety and security quality in design and construction
		Raise safety and security quality in operations and management
		Implement measures to increase lifespan and improve durability
103-3	Evaluation of the management approach	Ensure safety and security during emergencies
		Consideration for communities and support for revitalization
		Responding to an aging and diversifying population and supporting health
		Improving customer satisfaction and comfort
103-3	—	—
201:Economic Performance (2016)		
201-1	Direct economic value generated and distributed	—
201-2	Financial implications and other risks and opportunities due to climate change	Responses to climate change
201-3	Defined benefit plan obligations and other retirement plans	Create fair and meaningful workplaces
201-4	Financial assistance received from government	—
202:Market Presence (2016)		
202-1	Ratios of standard entry level wage by gender compared to local minimum wage	—
202-2	Proportion of senior management hired from the local community	—
203:Indirect Economic Impacts (2016)		
103-1	Explanation of the material topic and its Boundary	Show consideration, and support the revitalization of communities
103-2	The management approach and its components	Show consideration, and support the revitalization of communities
103-3	Evaluation of the management approach	—
203-1	Infrastructure investments and services supported	Show consideration, and support the revitalization of communities

203-2	Significant indirect economic impacts	<input type="checkbox"/> Show consideration, and support the revitalization of communities
204: Procurement Practices (2016)		
204-1	Proportion of spending on local suppliers	—
205: Anti-corruption (2016)		
205-1	Operations assessed for risks related to corruption	—
205-2	Communication and training about anti-corruption policies and procedures	<input type="checkbox"/> Compliance
205-3	Confirmed incidents of corruption and actions taken	<input type="checkbox"/> Compliance
206: Anti-competitive Behavior (2016)		
206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	<input type="checkbox"/> Compliance
301: Materials (2016)		
301-1	Materials used by weight or volume	—
301-2	Recycled input materials used	—
301-3	Reclaimed products and their packaging materials	—
302: Energy (2016)		
103-1	Explanation of the material topic and its Boundary	<input type="checkbox"/> Responses to climate change
103-2	The management approach and its components	<input type="checkbox"/> Responses to climate change
103-3	Evaluation of the management approach	—
302-1	Energy consumption within the organization	<input type="checkbox"/> Responses to climate change
302-2	Energy consumption outside of the organization	—
302-3	Energy intensity	<input type="checkbox"/> Responses to climate change
302-4	Reduction of energy consumption	<input type="checkbox"/> Responses to climate change
302-5	Reductions in energy requirements of products and services	<input type="checkbox"/> Responses to climate change
303: Water and Effluents (2018)		
103-1	Explanation of the material topic and its Boundary	<input type="checkbox"/> Use water resources efficiently
103-2	The management approach and its components	<input type="checkbox"/> Use water resources efficiently
103-3	Evaluation of the management approach	—
303-1	Interactions with water as a shared resource	<input type="checkbox"/> Use water resources efficiently
303-2	Management of water discharge-related impacts	—
303-3	Water withdrawal	<input type="checkbox"/> Use water resources efficiently
303-4	Water discharge	—
303-5	Water consumption	<input type="checkbox"/> Use water resources efficiently
304: Biodiversity (2016)		
103-1	Explanation of the material topic and its Boundary	<input type="checkbox"/> Show consideration for biodiversity
103-2	The management approach and its components	<input type="checkbox"/> Show consideration for biodiversity

103-3	Evaluation of the management approach	—
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	—
304-2	Significant impacts of activities, products, and services on biodiversity	☐ Show consideration for biodiversity
304-3	Habitats protected or restored	—
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	—
305: Emissions (2016)		
103-1	Explanation of the material topic and its Boundary	☐ Responses to climate change
103-2	The management approach and its components	☐ Responses to climate change
103-3	Evaluation of the management approach	—
305-1	Direct (Scope 1) GHG emissions	☐ Responses to climate change
305-2	Energy indirect (Scope 2) GHG emissions	☐ Responses to climate change
305-3	Other indirect (Scope 3) GHG emissions	—
305-4	GHG emissions intensity	☐ Responses to climate change
305-5	Reduction of GHG emissions	☐ Responses to climate change
305-6	Emissions of ozone-depleting substances (ODS)	☐ Responses to climate change
305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	—
306: Effluents and Waste (2016)		
103-1	Explanation of the material topic and its Boundary	☐ Use resources appropriately and prevent pollution
		☐ Implement measures to increase lifespan and improve durability
103-2	The management approach and its components	☐ Use resources appropriately and prevent pollution
		☐ Implement measures to increase lifespan and improve durability
103-3	Evaluation of the management approach	—
306-1	Water discharge by quality and destination	—
306-2	Waste by type and disposal method	☐ Use resources appropriately and prevent pollution
306-3	Significant spills	—
306-4	Transport of hazardous waste	—
306-5	Water bodies affected by water discharges and/or runoff	—
307: Environmental Compliance (2016)		
307-1	Non-compliance with environmental laws and regulations	☐ Enhancing Environmental Management
308: Supplier Environmental Assessment (2016)		
103-1	Explanation of the material topic and its Boundary	☐ Enhancing Environmental Management
		☐ Responses to climate change
		☐ Use water resources efficiently

		☐ Show consideration for biodiversity
		☐ Use resources appropriately and prevent pollution
103-2	The management approach and its components	☐ Enhancing Environmental Management
		☐ Responses to climate change
		☐ Use water resources efficiently
		☐ Show consideration for biodiversity
		☐ Use resources appropriately and prevent pollution
103-3	Evaluation of the management approach	—
308-1	New suppliers that were screened using environmental criteria	☐ Raise supplier management levels
308-2	Negative environmental impacts in the supply chain and actions taken	—
401: Employment (2016)		
401-1	New employee hires and employee turnover	☐ Basic Data
		☐ Promotion of diversity
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	☐ Create fair and meaningful workplaces
401-3	Parental leave	☐ Promotion of diversity
402: Labor/Management Relations (2016)		
402-1	Minimum notice periods regarding operational changes	—
403: Occupational Health and Safety (2018)		
403-1	Occupational health and safety management system	☐ Health and safety of employees
		☐ Ensure supplier safety
403-2	Hazard identification, risk assessment, and incident investigation	☐ Health and safety of employees
403-3	Occupational health services	☐ Health and safety of employees
403-4	Worker participation, consultation, and communication on occupational health and safety	☐ Health and safety of employees
		☐ Ensure supplier safety
403-5	Worker training on occupational health and safety	☐ Health and safety of employees
		☐ Ensure supplier safety
403-6	Promotion of worker health	☐ Health and safety of employees
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	☐ Ensure supplier safety
403-8	Workers covered by an occupational health and safety management system	☐ Health and safety of employees
		☐ Ensure supplier safety
403-9	Work-related injuries	☐ Health and safety of employees
403-10	Work-related ill health	☐ Health and safety of employees
404: Training and Education (2016)		
404-1	Average hours of training per year per employee	☐ Improving human capital
404-2	Programs for upgrading employee skills and transition assistance programs	☐ Improving human capital
404-3	Percentage of employees receiving regular performance and career development reviews	—

405: Diversity and Equal Opportunity (2016)		
103-1	Explanation of the material topic and its Boundary	☐ Respond to population aging and diversity and support health
		☐ Raise customer satisfaction and comfort
103-2	The management approach and its components	☐ Respond to population aging and diversity and support health
		☐ Raise customer satisfaction and comfort
103-3	Evaluation of the management approach	—
405-1	Diversity of governance bodies and employees	☐ Promotion of diversity
405-2	Ratio of basic salary and remuneration of women to men	—
406: Non-discrimination (2016)		
406-1	Incidents of discrimination and corrective actions taken	☐ Human Rights
407: Freedom of Association and Collective Bargaining (2016)		
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	☐ Human Rights
408: Child Labor (2016)		
408-1	Operations and suppliers at significant risk for incidents of child labor	☐ Human Rights
409: Forced or Compulsory Labor (2016)		
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	☐ Human Rights
410: Security Practices (2016)		
410-1	Security personnel trained in human rights policies or procedures	☐ Human Rights
411: Rights of Indigenous Peoples (2016)		
411-1	Incidents of violations involving rights of indigenous peoples	—
412: Human Rights Assessment (2016)		
412-1	Operations that have been subject to human rights reviews or impact assessments	—
412-2	Employee training on human rights policies or procedures	—
412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	—
413: Local Communities (2016)		
103-1	Explanation of the material topic and its Boundary	☐ Show consideration, and support the revitalization of communities
103-2	The management approach and its components	☐ Show consideration, and support the revitalization of communities
103-3	Evaluation of the management approach	—
413-1	Operations with local community engagement, impact assessments, and development programs	☐ Show consideration, and support the revitalization of communities
413-2	Operations with significant actual and potential negative impacts on local communities	—
414: Supplier Social Assessment (2016)		
103-1	Explanation of the material topic and its Boundary	☐ Raise supplier management levels

103-2	The management approach and its components	☐ Raise supplier management levels
103-3	Evaluation of the management approach	—
414-1	New suppliers that were screened using social criteria	☐ Raise supplier management levels
414-2	Negative social impacts in the supply chain and actions taken	—
415: Public Policy (2016)		
415-1	Political contributions	—
416: Customer Health and Safety (2016)		
103-1	Explanation of the material topic and its Boundary	☐ Raise Safety and Security Quality in Design and Construction
		☐ Raise safety and security quality in operations and management
		☐ Implement measures to increase lifespan and improve durability
		☐ Ensure safety and security during emergencies
103-2	The management approach and its components	☐ Raise Safety and Security Quality in Design and Construction
		☐ Raise safety and security quality in operations and management
		☐ Implement measures to increase lifespan and improve durability
		☐ Ensure safety and security during emergencies
103-3	Evaluation of the management approach	—
416-1	Assessment of the health and safety impacts of product and service categories	☐ Raise Safety and Security Quality in Design and Construction
		☐ Raise safety and security quality in operations and management
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	—
417: Marketing and Labeling (2016)		
417-1	Requirements for product and service information and labeling	—
417-2	Incidents of non-compliance concerning product and service information and labeling	—
417-3	Incidents of non-compliance concerning marketing communications	—
418: Customer Privacy (2016)		
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	—
419: Socioeconomic Compliance (2016)		
419-1	Non-compliance with laws and regulations in the social and economic area	☐ Compliance